



Goal

The goal of Long Beach Transit was not to change the ERP, but substantially improve their reporting capabilities.

Objectives

- Upgrade the Ventyx Ellipse ERP system to the latest version
- Implement a reporting solution providing both finance and the operations with relevant data
- Eliminate multiple spreadsheet reporting solutions and consolidate all management reporting to a single source

Solution

Implement OpenPoynt to bring data from systems holding the passenger, equipment, operational and financial information. Implement TransPoynt to deliver reporting and business intelligence available in standard suite. Develop non-standard reports and dashboards for Long Beach Transit and included these features back into the base product.

“ TPSCO provide us with the people that know the transit industry and have delivered on projects for LBT. Those projects include ERP implementation; support issues and upgrades of key systems.”

Patrick Pham, Executive Director and Vice President of Information Systems, Long Beach Transit



Benefits

- Reports at month-end were available immediately after the month-end entries were made.
- Reporting was available for department heads to review online during the month, weekly and daily reports with an alerting mechanism ensuring no surprises at month-end.

Approach

- The chart of accounts and other statistical codes were mapped to existing standard layer for TransPoynt.
- Adaptors were built for data sources not already available.
- The packaged reports and dashboards were tested and reviewed by the client.
- A gap analysis was carried out and those reports not covered by existing TransPoynt reports were built, tested and added to TranPoynt.

